**POBEREZNY PROPERTY TOUR FAQS**

**Why do I have to pay for a ticket when I’m a member/lifetime member already?**

All proceeds will go towards the general care and upkeep of the Poberezny property.

**Can I bring a backpack/large bag with me on the tour?**

Yes, but you will be required to leave your bags in a designated area that will have a security guard present at all times.

**What do I do if I need to cancel my ticket purchase or change my tour day/time?**

To make any changes to your existing reservation or to cancel a tour reservation, contact ExtremeTix customer service: 1-888-695-0888.

There will be a 24-hour advance notice needed to make any changes and you will have to call ExtremeTix to make arrangements.

**Where do I check in?**

Check-in will take place in the EAA Aviation Museum lobby. Upon entering the museum, turn to the left and go to the Poberezny Estate Tour “Will Call” counter. After you have checked in, you may proceed to the bus stop located outside the main entrance. The bus will be marked Poberezny Property Tour.

**Where does the tour begin?**

After you have checked in, you may proceed to the bus stop located outside the main entrance. The bus will be marked Poberezny Property Tour.

**How do I get to the museum from the AirVenture grounds?**

You will be able to either a bus or tram that goes from the bus park on the grounds to the museum. This bus / tram will be able to take you back to the grounds as well.

**What should I bring with me?**

Please remember to bring your ticket to check-in. This can be a printed version or on your mobile device.

**Will the buildings have air conditioning?**

The house will have air conditioning, however, the garage, the Annex, and the Memorial Garden will not.

**Can I bring a camera and take pictures/videos?**

Non-flash photography is allowed everywhere on the tour. Any other recording is prohibited.

**Are there designated smoking areas?**

The Poberezny estate is a smoke-free property. There is no smoking, including e-cigarettes anywhere on the grounds.

**Is there a restroom area for the public to use?**

Yes, there will be portable toilets available.

**Do you allow pets on the tour?**

We do not allow pets, with the exception of service animals. Service animals must be wearing the identifiable assistive companion vests and remain under the control of their handler at all times. Please keep in mind there is open memorabilia that can easily be knocked off of tables and walls.

**Is the property wheelchair accessible?**

We provide a bus that accommodates wheelchairs to get visitors to the estate. Sidewalks and driveways to and from each building are paved. There are two rooms that require going up or down stairs to reach. However, there will be photos and videos of these rooms in the garage for visitors who cannot view them in person.

**Can I drive myself to the estate if I miss the bus?**

We do not allow tour guests to drive themselves to the property. Although it is on display, it is still private property.

**How long does the tour last?**

The Poberezny Property Tour lasts 1-1/2 hours.

**When are the tours?**

There will be tours during the following months, September, October, April, May and June on the 2nd Saturday at 11:00am.

**How do I order tickets?**

You can click the “buy tickets” button provided and purchase your tickets through ExtremeTix. Please be sure to bring a printed or digital (on a mobile device) version of this ticket to check in.

**What if I miss my tour?**

You will be put on standby/waitlisted for the next available tour.