



Return Form

Full Name

Phone Number

Today's Date

Reason for Return

(Check the reason that best describes your return)

Other/Explain:

Wrong size

Not what I expected (please explain)

Defective

Duplicate order

Didn't like (please explain)

Didn't order

Not satisfied (please explain)

Too late

Item was:

Purchased by me

A gift from: _____

Action to be taken:

Replacement

Refund

Return Policy:

You may return most new and unopened items within 90 days of receipt for a full refund. Shipping is not refundable unless it is the result of our error (incorrect or defective items.) All items must have the original tags attached. Refunds for items returned after 90 days are issued in the form of a merchandise credit.

Some items cannot be returned for a refund. Only exchanges for the same items will be made. These items are any of the following:

Open videos | Open DVDs | Open CDs | Open computer software | Clothing that has been worn and does not have tags

If your product arrives broken or damaged in any way, keep the packing material and contact member services immediately at 1-800-564-6322 (outside of the USA and Canada 920-426-5912). They will give instructions regarding the return process.

AirVenture merchandise returns and refunds will be issued upon our discretion; items should have original tags attached. Dated or event merchandise may not be available for exchanges after the event dates. AirVenture dated merchandise must be returned within 60 days with receipt.

If you have any questions or comments please contact a member services representative at 1-800-564-6322 (outside USA and Canada 920-426-5912.)

Return to: **EAA Merchandise Return | 3130 Knapp Street Rd | Oshkosh, WI 54902-3086**